

**Union Inn Covid 19 Mission Statement to our
Customers May 2021**

How we will look after our premises

1. We will be enforcing strict sanitising regimes of all areas frequently touched, including hand rails, menus, condiments, doorways and handles.
2. Tables will be sanitised before use.
3. Our washroom will be thoroughly cleaned before each service.

How we look after you whilst dining

1. We will be ensuring that diners on separate tables will either have a minimum of 1 metre between them, will be dining back to back wherever possible and we will be using screens between tables wherever necessary.
2. In certain circumstances, tables will be laid after you sit down.
3. Condiments, vases and candle holders will be sanitised between sittings. However, we generally only have one sitting per service.
4. We will be provide you with a disposable menu and sanitised separate wine list for your own personal use during service. These will remain with you.
5. All payments will be taken by credit card at the table. You may pay in cash as long as no change is required. The credit card machine will be sanitised between uses.
6. There will be hand sanitiser on each table for use during your meal.
7. Our serving staff will wear face coverings throughout serving.

What we expect from our Customers

1. Customers must not enter the premises if they are showing symptoms of Covid 19, if they live in a household or are in a support bubble with anyone showing symptoms, are subject to quarantine procedures or have been requested to self-isolate as part of the Governments Track and Trace Service.
2. All customers aged 16 and over will need to provide written contact details.
3. Customers will be expected to sanitise their hands on arrival from the dispenser.
4. Customers will need to ensure that they keep within the 1 metre social distancing rule.
5. It would be preferable if customers could hang their own coats and jackets to avoid staff having to handle them.
6. Our washroom is for one person only. Customers will be expected to practice good hand hygiene when using, to protect others. There can be no queuing for its use.
7. We must request that you respect other diners during your visit in particular with regard to social distancing guidelines. This includes maintaining a safe 1 metre social distance when moving around the restaurant. If a member of staff does have to remind you of our safe dining practices, please do not take offence, as this will be required by law.

Despite all of the above, we are determined that you will enjoy your dining experience with us in a safe manner!